



RMA Request Form

314.735.0270

647.725.7011

636.660.1534

RMA Requirements and Procedures

Please read all of the following instructions for your RMA request

RMA #: _____

- Please fill out the RMA form completely and send back to RMA@linktechs.net.
- Items will not be accepted for return without this completed form sent to us and a copy with items return package(s).
- In order for RMA Number to be issued the following information MUST be completed: serial number, invoice or web order number, reason for returning and signature.
- All items must be returned in their original packaging along with accessories (such as but not limited to: power supplies, antennas, and adapters included with product's initial purchase).
- Any items returned for credit/exchange not in original or resalable condition may incur an additional restocking charge of 40% or be returned to you.
- Any marks on product or original packaging may result in rejection of your RMA or a restocking charge up to 40% may be applied.
- DO NOT SHIP RMA in original product box must use another shipping box with 2 inch of padding on all sides.
- Customer is responsible for any damage or loss of goods during shipment. We recommend using shipping services that issue tracking number(s).
- Please display the issued RMA# on the outside of all returning package(s).
- Returns must be post marked within 7 days of a RMA number issued otherwise return may be denied.
- Issued RMA # does not guarantee that the product will be fixed, replaced or refunded.
- Items found to be not broken or not covered by warranty will be subject to a bench testing fee & return shipping.
- RMA Advanced Replacements, you will be responsible for the cost of the second product if deemed not broken, not in warranty, and/or repaired (bench testing fees and shipping charges may apply before returning).
- Unused/Unopened product returned within 30 days of purchase may be eligible for a refund, however items may be subject to up to a 40% restocking fee.
- For complete terms and conditions please visit our website at www.linktechs.net.
- Please direct all communications regarding RMA to the Link Technologies RMA Team at rma@linktechs.net

Purchase Date	Part SKU	Serial#	Inv#	Web Ord#	How has unit malfunctioned	Netinstall? Yes,No,NA

*Company Name: _____		Phone: _____
*Contact Name: _____		Email: _____
Street Line 1: _____		
Street Line 2: _____		State/Province: _____
City: _____	Country: _____	ZIP/Postal Code: _____
ONLY VALID IF SIGNED	Name(print) _____	Signature _____
	Position _____	

OFFICE USE ONLY	Repairable: <input type="checkbox"/> YES <input type="checkbox"/> NO	Date Received completed: _____
	Damages Covered By Warranty? <input type="checkbox"/> YES <input type="checkbox"/> NO	
M/V Date: _____	M/V PO#: _____	M/V Invoice: _____
Date RMA Concluded: _____ Actions Taken to Rectify RMA: _____		
Additional Notes: _____		